# **England v New Zealand Vitality T20 International Series - Seat Unique Riverside**

This Vitality T20 International fixture will be played on Wednesday 30<sup>th</sup> August at 6:00pm at Seat Unique Riverside, Chester le Street, DH3 3QR. Please note Seat Unique Riverside is a cashless venue.

Gates open - 4pm Game starts - 6pm First innings - 6pm-7:25pm Interval - 7:25pm-7:45pm Second Innings - 7:45pm-9:10pm

#### **Pitch**

The match will be played on pitch 12.

# Is car parking available?

No, car parking has now sold out and will not be available to purchase online or on the day. If you don't have a parking pass please do not travel to the car park on Wednesday.

# Where is the drop off/pick up points?

All drop offs and pick-ups from the event including taxis, minibuses, will be from the hardstanding parking in the Park. Access from there to the ground will be then using the underpass.

# Are tickets available to purchase on the day/night?

Limited single seating will be available to purchase on the night but with limited seats available around the ground we don't recommend waiting to buy tickets on the night.

## I have tickets to collect, where can I do this?

The ticket collection point will be at Gate 2 and will be open from gates opening time. All other ticketing enquiries will also be dealt with from Gate 2.

## Which gate do I use?

Gate 1 - Hospitality and Media

Gate 2 - General admission (plus all ticket collects and enquiries)

Gate 3 - General admission

Gate 4 - General admission & Bannatynes

Gate 5 - General admission

Gate 6 - Media

### Are there catering units on site?

Yes, there are several catering units on site offering a range of food options. These will be positioned in various points around the gap. Please view map for more information.

Please note the Members Lounge will not be open for Members and there will be no members food access.

Free water can be accessed via the water dispensers around the ground.

#### Which bars are open?

On site we will be operating: Big Screen bar, Container bar, Undercroft bar, the Nets bar. The Sticky Wicket will be open. Additionally, behind the County Durham stand there will be Moxie, Little Tipple, Pimms and Quaff

#### **Venue & Facilities**

During this fixture the Durham Cricket Sensory Room and Multi Faith rooms will be available. Durham Cricket are attempting to ensure the Seat Unique Riverside is fully inclusive to all our visitors. During this fixture, to enhance customer experience, we will have a Sensory Room, Changing Places facility and a Multi Faith room available.

Based in the media centre, Durham Cricket's Sensory Room is available for the first time at an international cricket fixture. The room is designed to make cricket accessible to all people with neuro-diverse needs who might otherwise feel uncomfortable attending the game. It provides a safe, relaxing space for individuals and families to enjoy an unrivalled view of the game. You can book a space in the Sensory room by calling 0191 387 1717 or by emailing box.office@durhamcricket.co.uk You must have a relevant and valid match ticket to book.

A multi-faith space room will be available, located in the council sports centre, located in the ground, with the aim of creating a quiet space for prayer and reflection and will be open to all throughout the game.

There will be sign posts on the day to access both rooms.

For all facilities located around the ground such as Sensory Room, Changing Places, Multi-faith area, food & drink and toilets, please view the ground map attached to the email.

# Shop/reception/box office

Durham's Welcome Hub will be open throughout this fixture.

Fans will have the chance to browse all of Durham's retail offering in our club shop with England merchandise also available.

Scorecards can be purchased from the club shop at £1 (please note card only).



## **Security Arrangements**

Please allow sufficient time for our staff to carry out our security procedures (including bag searches and "pat - down" checks). No alcohol can be brought into the ground.

You can also assist with the security operation by reporting any concerns-no matter how small-to the club's stewards. Help stay secure by staying alert; if something doesn't look right, tell a steward.

TO HELP MAKE A CULTURAL CHANGE AT SEAT UNIQUE RIVERSIDE PLEASE REPORT ANY TYPE OF ANTI SOCIAL BEHAVIOUR TO THE NEAREST STEWARD OR ANONYMOUSLY TEXT 07851183114

